



## The Complete Package

The need for integrated software that includes, in addition to Work Orders and Parts Billing, such tools as Estimating, Customer Tracking, Scheduling, Electronic Cataloguing, Interchange, Buyers Guide, Electronic Price Book and Electronic Ordering has never been greater.

The newest member of our software family provides dealers and installers with a complete solution for running their business, including an optional but fully integrated accounting suite. To further leverage the rich data content of *autoecat*, our AATA compliant Electronic Catalogue, there is also a powerful estimating module and electronic ordering capability that integrates the supply chain between your vendor and the shop management system. The applications are fast and easy to use whilst providing a number of unique features designed to automate both the parts procurement process and provide a centralized information database to dramatically improve work-flow and efficiency.

## Protecting Your Bottom Line

The estimating module not only makes finding and sourcing the correct parts a breeze, it also ensures you protect the bottom line by quoting the right amount of time for the job by its integration with a labour guide. In addition the system automatically adds shop and other standard charges based upon a variety of flexible criteria, making sure every job delivers the profit margins needed to remain competitive. Estimates can be saved and recalled at any time; with the system automatically re-pricing both parts and labour if the quotation is older than a parameterized range.

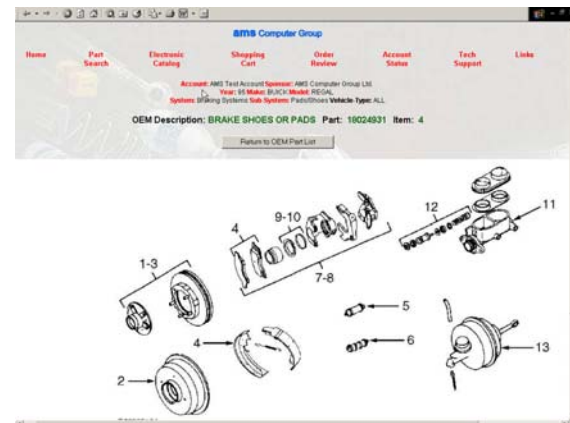
For the larger shop the system includes a comprehensive inventory control and forecasting module that ensures the right part is on the shelf when needed.

The Electronic Price Book not only delivers current

pricing on hundreds of after-market manufacturers but will also provide accurate costs on non-stocked items as well, useful when estimating.

## Helping you Know your Customer

A critical component of the customer relationship is knowing both them and their vehicle. This is one of the key strengths of *iSHOP* in that it not only links the customer to their vehicle but also tracks all service work performed in detail. A new customer can be setup by simply entering their phone number whereupon the system will lookup name and address information from its electronic Phone Book, containing the ten million plus listed residential telephone numbers in Canada. In cases where there is a high percentage of repeat business the system includes a VIP tracking system that will support a “branded” identification card meaning that a simple scan of the card will automatically produce both the customers and the vehicles information from history. The customer relationship is further enhanced by the automated service reminder facility that is fully integrated with a calendar/scheduling system.



For more information please call **1-800-663-1978** or send e-mail to [info@amscomp.com](mailto:info@amscomp.com) (Revision 1.1)